



You are a Priority Day and Night



We understand that accidents happen, kids get sick and health concerns can arise at all times of day or night. That's why at CIGNA HealthCare, you have options for who to call and where to go to meet your health care needs — 24 hours a day, 7 days a week.

Information at Your Fingertips

When you aren't sure where to go to seek non-emergent care, you can:

- Contact your Primary Care Physician (PCP), or his or her designated 'on-call' doctor, for instructions.
- > Call our convenient CIGNA

 HealthCare 24-Hour

 Health Information Line™

 at 1.800.564.8982 to speak

 with a nurse who can respond to

 your health care questions, direct

 you to the nearest participating

 medical facilities, or provide

 suggestions for helpful home

 care that may offer comfort

 until you see your doctor.



Choices for Care

It's sometimes difficult to know where to seek care when you or a family member becomes suddenly ill or has an accident. If you believe that if the situation is not treated right away it could result in loss of life or serious complications, it is likely an *emergency*.

Examples of emergency situations are uncontrolled bleeding, loss of consciousness, chest pain, shortness of breath and broken bones. In an emergency, call 911 or go to the nearest emergency room. You or a family member should contact your PCP as soon as reasonably possible for further assistance and directions on follow-up care.

Some situations require prompt medical attention, but are not emergencies. Examples of *urgent*

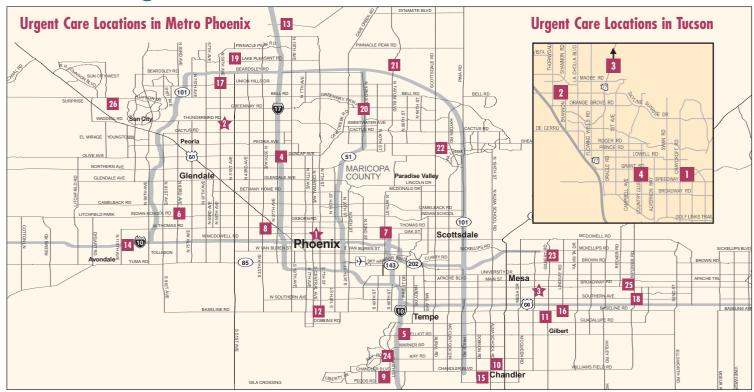
situations include minor injuries such as sprains and strains, ear infections, high fevers, minor cuts and burns. For these, the ideal place to go for care is an *urgent care facility* – typically open earlier and later than your doctor's office. Best of all, you're likely to spend less time waiting to be seen.

CIGNA Medical Group (CMG) has three CMG Urgent Care Centers located at the Clyde Wright, Paseo and Stapley Health Care Centers. All have regular and extended office hours, including weekends and holidays.

See the reverse side for CMG Urgent Care Center locations and all contracted urgent care facilities throughout Arizona.

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Where to go?



Urgent care services are available at the following facilities:

CMG Urgent Care:

1. Clyde Wright 755 E. McDowell Rd. Phoenix, AZ 85006 602.271.5111

2. Paseo 5891 W. Eugie Ave. Glendale, AZ 85304 602.588.6600

3. Stapley1111 S. Stapley Dr.
Mesa, AZ 85204
480.464.8500

Other Phoenix Locations:

- **4.** Advanced Urgent Care Clinic Care 2423 W. Dunlap Rd. Phoenix, AZ 85021 602.216.6862
- 5. Advanced Urgent Care Desert Sun Medical 1804 W. Elliot Rd. Tempe, AZ 85284 480.456.0444
- **6.** Advanced Urgent Care Med 97 8260 W. Indian School Phoenix, AZ 85033 623.846.7122
- **7.** Advanced Urgent Care Oak Medical 2301 N. 44th St. Phoenix, AZ 85008 602.808.8786

- 8. Advanced Urgent Care 33rd Ave. Medical 3302 W. Thomas Rd. #10 Phoenix, AZ 85017 602.233.2900
- 9. Ahwatukee Foothills Health Center 4545 E. Chandler Blvd. Phoenix, AZ 85048 480.961.2300
- 10. Chandler Valley Urgent Care Clinic, Inc. 936 W. Chandler Blvd. #1 Chandler, AZ 85225 480.792.1025
- **11.** Gilbert Health Center 1501 N. Gilbert Rd. Gilbert, AZ 85234 480.503.5400
- **12.** Jesse Owens Urgent Care 325 E. Baseline Rd. Phoenix, AZ 85040 602.824.4350
- 14. NextCare Urgent Care 13075 W. McDowell Rd. #D106 Avondale, AZ 85323 623.547.0522

- 15. NextCare Urgent Care/ Chandler Urgent Care 600 S. Dobson Rd. Chandler, AZ 85224 480.814.1560
- **16.** NextCare Urgent Care 2451 E. Baseline Rd. Gilbert, AZ 85234 480.926.8700
- **17.** NextCare Urgent Care 18589 N. 59th Ave., #101 Glendale, AZ 85308 602.547.2600
- **18.** NextCare Urgent Care 1066 N. Power Rd. #101 Mesa, AZ 85205 480.807.0130

19. NextCare Urgent Care

- 20470 N. Lake Pleasant Rd.#102 Peoria, AZ 85382 623.825.4600 **20.** NextCare Urgent Care/
- Greenway Urgent Care, L.L.C. 3229 E. Greenway Rd. #102 Phoenix, AZ 85032 602.788.3285
- 21. NextCare Urgent Care 20950 N. Tatum Blvd. #190 Phoenix, AZ 85050 480.776.0021
- 22. NextCare Urgent Care/ Shea Urgent Care 7425 E. Shea Blvd. #108 Scottsdale, AZ 85260 480.348.1060

- **23.** StatClinix 1151 N. Gilbert Rd. Mesa, AZ 85213 480.610.0688
- **24.** StatClinix 4530 E. Ray Rd. #100 Phoenix, AZ 85044 480.598.7500
- **25.** Urgent Care Specialists 6553 E. Baywood Ave. #103 Mesa, AZ 85206 480.985.6200
- **26.** West Valley Urgent Care 12133 W. Bell Rd. #101 Surprise, AZ 85374 623 815 9073

Tucson Locations: 1. NextCare Urgent Care

- 6238 E. Pima Št. Tucson, AZ 85712 520.290.0022 2. Northwest Medical Center
- Urgent Care 2945 W. Ina Rd. Tucson, AZ 85741 520.219.6616
- 3. Northwest Medical Center Rancho Vistoso Urgent Care 13101 N. Oracle Rd. Tucson, AZ 85737 520.818.2000
- **4.** Urgent Care Associates, P.C. 3102 E. Bellevue St. Tucson, AZ 85716 520.795.8659

Additional contracted facilities in Arizona:

Cochise County AZ Family Care Associates Urgent Care Clinic, L.L.C. 302 El Camino Real #5 Sierra Vista. AZ 85635

520.459.8990

Coconino County Concentra Medical Center 120 W. Fine Ave. Flagstaff, AZ 86001 928.773.9695

Flagstaff Walk-In Clinic, LLC. 4215 N. Hwy. 89 Flagstaff, AZ 86004 928.527.1920

Grand Canyon Walk-In Clinic 1 Clinic Rd. Grand Canyon, AZ 86023 928.638.2551

Sedona Urgent Care 2530 W. Hwy. 89A #A Sedona, AZ 86336 928.203.4813

Mohave County Fastrax Urgent Care Center 2002 Stockton Hill Rd., #103 Kingman, AZ 86401 928.753.3303 PromptCare Urgent Care 3641 Hwy. 95 Bullhead City, AZ 86442 928.704.4334

Pinal County

NextCare Urgent Care 2080 W. Southern Ave. #11 Apache Junction, AZ 85220 480.985.0172

NextCare Urgent Care 1729 N. Trekell Rd. #110 Casa Grande, AZ 85222 520.876.0800

Yavapai County Prescott Valley Primary Care Urgent Care 3051 N. Windsong Dr.

3051 N. Windsong Dr. Prescott Valley, AZ 86314 928.772.2591 Yuma County

PrimeCare Central Urgent Care

284 W. 32nd St. Yuma, AZ 85364 928.341.4563

Foothills Walk-In Medical Center **PPO Only** 11274 S. Fortuna Rd. #1-4 Yuma, AZ 85367 928.345.2150